# PEORIA REGIONAL HUMAN RIGHTS AUTHORITY MINUTES March 21st, 2012

The regular stated meeting of the Peoria Regional Human Rights Authority (HRA) was called to order at 1:05pm on Wednesday, March 21st, 2012 by Chairperson Meri Tucker.

The meeting was held at Easter Seals, 507 East Armstrong Avenue, Peoria, IL 61603

## **ROLL CALL**

Present:

Diane Pflederer, Janelle Crump, Meri Tucker, Debra Goodwin, Dolores Sheen,

Carolynsue Wolf, Anne Hicke, Dean Steiner

Absent:

Flora Knutson

Staff:

Gene Seaman

Guests:

Kim Shontz, Trinity Services, Inc.

Maggie Brooks, North Central Behavioral Health Services

Lois Hamilton, citizen

The Chairperson stated that there was a quorum present.

The Chairperson stated the personally identifiable information should not be presented in public meetings to protect the privacy of those persons with disabilities on whose behalf the HRA conducts investigations.

Introductions were made.

The motion was made by Dean Steiner to enter closed session at 1:14pm pursuant to Section 120/2 (c) (4) and (10) of the Open Meetings Act (5 ILCS 20), Section 3955/10 of the Guardianship and Advocacy Act (20 ILCS 3955) and Section 110/5 of the Mental Health and Developmental Disabilities Confidentiality Act (740 ILCS 110); the motion was seconded by Carolynsue Wolf and carried. The purpose of the closed session was to discuss confidential information with guests and then to discuss confidential information on current cases in their various stages. The HRA returned to open session at 3:46pm having taken no action in closed session.

#### **MINUTES**

Carolynsue Wolf motioned to accept the January 2012 meeting minutes. The motion was seconded by Dolores Sheen and the motion passed.

# **COMMUNICATIONS**

The HRA reviewed newspaper articles associated with disability rights. The HRA discussed the possibility of initiating a case based on a newspaper article that was referred to the group but they decided to not open the case because the HRA could not see where there was a disability right violation.

# **NEW BUSINESS**

## Ratifications:

No ratifications

#### **New Cases:**

12-090-9012 - Health Clinic - Inadequate treatment, medication dosage was changed without consulting patient. Inhumane treatment, including nurse practitioner making rude and unprofessional statements about patient and always speaking towards patient in a negative manner. Debra Goodwin motioned to not accept the complaint due to the fact that no release was received. The motion was seconded by Dolores Sheen and passed.

12-090-9013 - Community Mental Health Center - Inadequate treatment, including physician treating patient harshly, making fun of patient, and accusing patient of not listening/cooperating with treatment plan. Physician also caused patient to have high blood pressure and then quit taking vitals. Treatment plan not being followed by facility, including staff cancelling appointments without informing patient and not following appointment schedules. Also psychiatrist threatening to discontinue services unless patient signed a release form allowing facility to view hospital records. Facility charging patient for treatment when treatment is to be covered by Medicaid. Patient not allowed copies of treatment plan without paying a fee until facility realized patient did not receive initial copies of plan. Anne Hicke motioned to table the complaint and send a reminder letter. The motion was seconded by Janelle Crump and passed.

12-090-9014 - Nursing Home - Inadequate safety measures, facility made policy that those who do not follow safety procedures when smoking could be discharged or forfeit smoking privileges. Inappropriate use of restrictions when patients were told smoking privileges could be forfeited for not following safety procedures when smoking. Inappropriate discharge when patients are told they could be discharged for not following safety measures when smoking. Anne Hicke motioned to accept the complaint. The motion was seconded by Debra Goodwin and passed.

12-090-9015 - Developmental Disability Community Center - Residents not placed in the least restrictive environment when entire facility made policy change that residents could only have food and water at certain times, under supervision, regardless of supervision level on resident's treatment plan. Financial rights violation, residents not allowed money from accounts to use for snacks. Lack of individualized treatment plan and supervision plan when patients all patients are restricted from eating or drinking without supervision. Meri Tucker motioned to accept the complaint. The motion was seconded by Janelle Crump and passed.

12-090-9016 - Developmental Disability Home - Consumers not placed in the least restrictive environment when facility made a policy change that all consumers must be supervised while eating, drinking, or when they are around food. Lack of individualized treatment plan and supervision plan when patients all patients are restricted from eating or drinking without supervision. Janelle Crump motioned to open the case. The motion was seconded by Carolynsue Wolf and passed.

# Case Progress:

12-090-9006: Robert Young Center - Gene Seaman gave an update on status of the report.

12-090-9011: Kindred Hospital - Gene Seaman gave an update on the status of the report.

# Draft Report:

12-090-9001: Bridgeway, Inc. - Meri Tucker motioned to accept the report. The motion was seconded by Dolores Sheen and passed.

12-090-9004: El Paso Healthcare and Rehabilitation - Meri Tucker motioned to accept the report. The motion was seconded by Dolores Sheen and passed.

12-090-9005: Midland School District - Meri Tucker motioned to accept the report. The motion was seconded by Dolores Sheen and passed.

12-090-9007: Forest Hill Health and Rehab - Meri Tucker motioned to accept the report. The motion was seconded by Dolores Sheen and passed.

12-090-9009: Midland School District - Meri Tucker motioned to accept the report. The motion was seconded by Dolores Sheen and passed.

# Case Closures:

11-090-9008: Trinity Services - Meri Tucker motioned to close the case making the report part of the public record, as well as sending a copy of the report to the Department of Human Services for informational purposes. The motion also stated that the HRA add comments to the case closure letter. Debra Goodwin seconded the motion and it passed.

11-090-9022: Methodist Medical Center - Debra Goodwin motioned to close the case and make the report part of the public record. Dolores Sheen seconded the motion and it passed.

11-090-9025: Methodist Medical Center - Dolores Sheen motioned to close the case and make the report part of the public record. Anne Hicke seconded the motion and it passed.

11-090-9035: North Central Behavioral Health Systems - Meri Tucker motioned to close the case and make the report part of the public record. Dolores Sheen seconded the motion and it passed.

11-090-9039: Graham Hospital - Diane Pflederer motioned to close and make the report part of the public record pending changes requested by the HRA and evidence of those changes. Dolores Sheen seconded the motion and it passed.

11-090-9040: Midland School District - Anne Hicke motioned to request a response from the facility. Diane Pflederer seconded the motion and it passed.

11-090-9042: Human Service Center - Dolores Sheen motioned to close the case and make the report part of the public record. Ann Hicke seconded the motion and it passed.

11-090-9043: Methodist Medical Center - Debra Goodwin motioned to table the case pending further information to be sent. Anne Hicke seconded the motion and it passed.

12-090-9002: Bradford School District - Meri Tucker motioned to close the case and make the report part of the public record. Dolores Sheen seconded the motion and it passed.

# Other Business

Diane Pflederer motioned to recommend Lois Hamilton for a term on the HRA board. The motion was seconded by Dolores Sheen and passed.

## **ADJOURNMENT**

4:15pm